

# SMART Schedule For Maximo

GET THE RIGHT PEOPLE, TO THE RIGHT LOCATION WITH SCHEDULING THAT IS DEPENDABLE

SMART Schedule optimizes work assignment for crews, technicians and assets – eliminating outdated, manual scheduling with paper, clipboards and spreadsheets. SMART Schedule allows planners to build and update schedules leveraging predesigned rules and objectives. Schedule by crew, skill level, priority, geography and more to keep employee staffing maximized and balanced. With full visibility into workloads and progression of assigned work, you'll ensure on-time completion of preventative, corrective and emergency work orders. SMART Schedule is easy to use, with three methods: drag/drop, scheduling wizard or batch scheduling.

SMART Schedule is just one of the many applications that make up Syclo's SMART Mobile Suite For Maximo – the #1 selling, most widely deployed mobile for Maximo. Since the mid-90's Syclo has offered reliable, prebuilt mobile products that are preintegrated Maximo® v. 4, 5, 6, and 7. Each application in the SMART Mobile Suite is built on Syclo's proven Agency Mobile Platform. With Agency as their foundation, SMART Schedule and the other SMART applications are 100% configurable and offer more device, peripheral and communication options to truly meet your organization's mobile needs now and in the future.

## BUSINESS BENEFITS

- Ensure on-time work order completion
- Manage assignments to eliminate workload bottlenecks
- Utilize prebuilt intelligence for optimized schedules
- Greater customer satisfaction with better timely service and paperwork

## POWERED BY SERVICEPOWER

SMART Schedule combines the scheduling power of ServicePower and the mobile expertise of Syclo for cohesive dispatch from desktop to mobile user. Ensure the deployment of the right people to the right asset at the right time with the data they need in the palm of their hand.

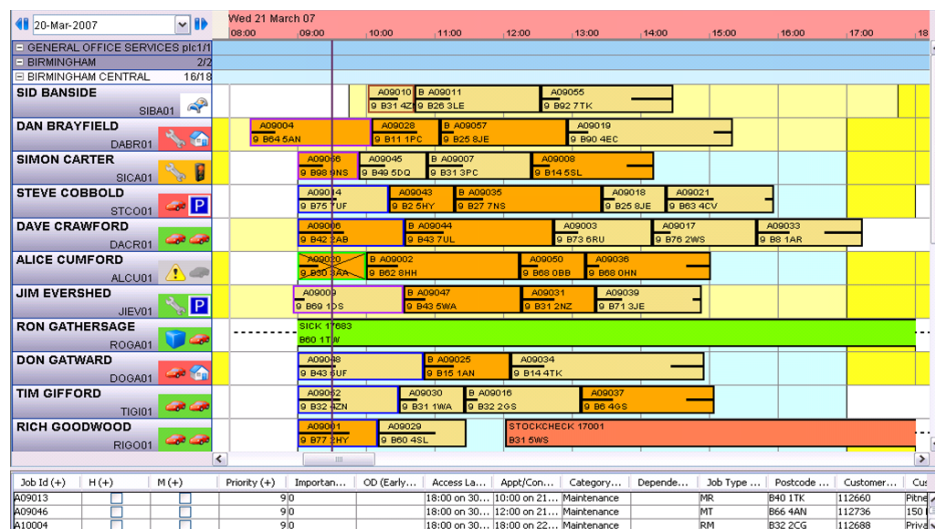
## BUILT-IN INTELLIGENCE

Schedule jobs according to built-in intelligence that considers each workers craft or skill set, the work order's location or duration, travel time to/from the asset and more.

## VISIBILITY & WORKLOAD BALANCE

Transmit work order updates periodically or continuously. Planners have real-time or near real-time views to redirect resources as needed and deliver ongoing load balance.

## BETTER SCHEDULING & PRIORITIZATION

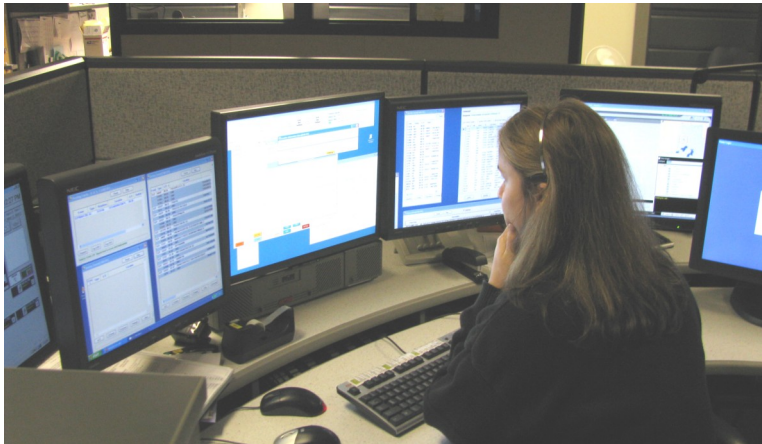


### THREE WAYS TO SCHEDULE SMARTLY

SMART Schedule uses a range of inputs to optimize job assignments. Examples of these properties include: skill and skill levels, work zones, working hours, availability, holiday schedule, work order duration, travel time between work orders and more. This built-in intelligence enables schedulers to be more efficient and make smarter planning decisions according to these constraints.

In addition to drag-and-drop scheduling capability, SMART Schedule also includes business rules and algorithms that provide intelligence for semi-automated scheduling. SMART leverages rules and objectives to suggest the “best assignment” so dispatchers can easily make the right choice on which technicians or engineers to task with the job.

Plus, with SMART you can build an entire schedule for a particular day, team or group without manual intervention. By allowing SMART Schedule to automatically account for all constraints, it automatically schedules appointments, SLAs and all your organization’s work into a real-time, workable schedule.



### IMPROVE PLANNER PRODUCTIVITY BY 10-30%

- Fewer dispatches
- On-time task completion/SLA achievement
- Less overtime
- Optimized use of contractors
- Mileage and fuel costs reductions
- Lower administrative overhead
- More satisfied customers
- Larger revenue with tighter contracts



Syclo’s SMART Mobile Suite is a comprehensive family of prepackaged and preintegrated applications, all designed to increase productivity, improve data accuracy, automate workflow and significantly lower operating costs. Products include Work Manager, Inventory Manager, Auditor, Inspections, Rounds, Schedule and more. Companies can maximize their investment in mobile technology by deploying multiple SMART products across functions.



Syclo’s flagship Agency™ platform provides the flexibility and agility that organizations need to design, develop and deploy customized solutions quickly and cost-effectively. Completely configurable and future-proof, the service-oriented architecture seamlessly integrates with existing systems and supports a variety of languages, peripherals and networks for real-time wireless or offline computing.

### ABOUT SYCLO

Since 1995, Syclo has helped more than 750 organizations across industries leverage mobile technology to streamline workflow and improve productivity. Syclo’s solutions make data collection and decision making faster, easier and more reliable — reducing costs and driving more value from enterprise systems. Together, Syclo’s Agency™ platform and SMART Mobile Suite products help companies gain a real-time, 360-degree view of operations to support ongoing growth and profitability.



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